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# **NEW** Online Courses commencing Semester 2 2009



*"Online study was a great option for me. It's so flexible – I could even do parts of the course using my mobile on the ferry."*

Marnie Young, Diploma of Business Administration

- **Certificate IV of Marketing**  
(Course no. 17855)
- **Diploma of Marketing**  
(Course no. 17856)
- **Certificate IV in Business Administration**  
(Course no. 17808)
- **Diploma of Business Administration**  
(Course no. 17809)
- **Diploma of Human Resources Management**  
(Course no. 17842)
- **Certificate IV in Project Management**  
(Course no. 17871)
- **Certificate IV in Training & Assessment**  
(Course no. 17081)
- **Certificate IV in Retail Management**  
(Course no. 17486)
- **Certificate III in Retail**  
(Course no. 17485)
- **Certificate II in Retail**  
(Course no. 17484)
- **Certificate IV in Financial Services (Accounting)**  
(Course no. 19192)

## Semester 2 enrolment date: 2 July 2009

Ask now for course information and college enrolment details

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# Online Learning System Requirements

The following outlines the essential system requirements for users of the TAFE NSW – Northern Sydney Institute Online Learning environment. Using hardware below the minimum requirements or incorrect versions of the software applications could produce unpredictable results such as information being in an unreadable form or not shown at all.

## Essential hardware and software

Microsoft Windows® platform	Apple Macintosh® platform	Linux® and other platforms
<b>Operating system:</b> <ul style="list-style-type: none"> <li>Windows® 2000, XP Home, XP Pro, Vista</li> </ul>	<b>Operating system:</b> <ul style="list-style-type: none"> <li>Mac OS® X 10.4 (Tiger®) or newer</li> </ul>	<b>Operating system:</b> <ul style="list-style-type: none"> <li>Any that supports the web browsers below</li> </ul>
<b>Hardware:</b> <ul style="list-style-type: none"> <li>IBM® compatible with processor (CPU), memory (RAM), graphics display and hard drive capacity meeting operating system minimum requirements</li> </ul>	<b>Hardware:</b> <ul style="list-style-type: none"> <li>Mac computer with an Intel, PowerPC G5, or PowerPC G4 (867MHz or faster) processor meeting other operating system minimum requirements</li> </ul>	<b>Hardware:</b> <ul style="list-style-type: none"> <li>Processor (CPU), memory (RAM), graphics display and hard drive capacity meeting operating system minimum requirements</li> </ul>
<b>Web Browser:</b> <ul style="list-style-type: none"> <li>Internet Explorer 5.5 or later</li> <li>Mozilla Firefox 2 or later</li> </ul>	<b>Web Browser:</b> <ul style="list-style-type: none"> <li>Netscape 7.1 or later</li> <li>Mozilla Firefox 2 or later</li> </ul>	<b>Web Browser:</b> <ul style="list-style-type: none"> <li>Netscape 7.1 or later</li> <li>Mozilla Firefox 2 or later</li> </ul>
<b>Other essential requirements</b> <ul style="list-style-type: none"> <li>Internet access, ideally broadband with a download speed &gt; 256 kbps</li> <li>Enabled audio devices (speakers and/or headphones)</li> <li>Video monitor (15" or larger) and graphics adapter capable of 1024 x 768 pixels resolution</li> <li>Adobe® Flash Player 9, Adobe® PDF Reader 6.0, Adobe® Shockwave Player</li> <li>Microsoft® Word 2000 or newer, or a compatible word processing program</li> <li>Microsoft® Excel 2000 or newer, or a compatible spreadsheet program</li> </ul>		

## Additional hardware and software

The following items may be required to fully participate in the online environment:

- USB Web camera and hardware drivers
- Microphone, either an analogue headset or desktop unit, or web cam with microphone
- Enabled voice playback and recording hardware devices.

### Note

Some functions in the online environment will not work well or will not work at all using the following web browsers:

- Macintosh Safari and Macintosh Internet Explorer
- Netscape 7.0 or older
- Opera (all versions).

Some users on low speed wireless (WiFi) and satellite connections have experienced issues with connection drop-out during web conferencing. It is preferable to use cable or ADSL connections for this purpose.

For further details, please contact

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